



Los Angeles, CA – April 6, 2010: Marlin Equity Partners (“Marlin”) is pleased to announce that it has acquired Kaidara, a leading provider of knowledge management software for global technical service operations. Kaidara will be integrated with Servigistics, a Marlin portfolio company, enabling Servigistics to expand a critical component of its product portfolio. Kaidara’s solutions will be brought to the market as the Service Knowledge Management component of Servigistics’ comprehensive Service Lifecycle Management (“SLM”) solution suite.

“Kaidara has been a strong partner of Servigistics since 2008, and we serve a number of joint clients. Knowledge management provides valuable issue diagnosis and resolution information to professionals in the technical service environment to improve first-time fix rates, avoid unnecessary dispatches, and enable end-customer self-service,” said Eric Hinkle, CEO, Servigistics. “We are excited to formally bring Kaidara’s proven software into our SLM solution suite to extend the benefits we offer service organizations managing critical problem resolution.”

“The acquisition of Kaidara by Servigistics further reinforces its position as the SLM software market leader,” stated Jonah Sulak of Marlin. “This transaction demonstrates Marlin’s commitment to grow Servigistics, both organically and through select acquisitions.”

About Marlin Equity Partners

Marlin Equity Partners is a Los Angeles, California-based private investment firm with over \$1 billion of capital under management. The firm is focused on providing corporate parents, shareholders and other stakeholders with tailored solutions that meet their business and liquidity needs. Marlin invests in businesses across multiple industries that are in the process of undergoing varying degrees of operational, financial or market-driven change where its capital base, industry relationships and extensive network of operational resources significantly strengthens a company's outlook and enhances value. Since its inception, Marlin, through its group of funds and related companies, has successfully completed over 30 acquisitions. For more information, please visit www.marlinequity.com.

About Servigistics

Servigistics is the worldwide leader in service lifecycle management software. The company's award-winning solutions deliver value across the service supply chain, including parts planning and pricing, field service management, returns and repair management, logistics and warehouse management, warranty management, and knowledge management. The breadth and depth of the solution set enables companies to transform their global service operations by dramatically increasing profitability, cash flow, and customer loyalty. Servigistics' Oracle Fusion and SAP Netweaver-certified solutions have been deployed and proven globally by a highly referenceable client base of market-leading companies across industries in high technology, aerospace and defense, motor vehicles, telecommunications, medical equipment, and consumer and industrial products. Servigistics is headquartered in Atlanta, with regional headquarters in the UK, Japan, and India, and sales and service professionals around the world. For more information about Servigistics, please visit www.servigistics.com.

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